



## ROYAL AMERICAN FINANCIAL ADVISORS, LLC

### BUSINESS CONTINUITY PLAN SUMMARY

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Royal American Financial Advisors, LLC has developed and implemented a Business Continuity Plan (“BCP”) that includes redundant data centers and alternate facilities to protect its business processes and technology environment in the event of a significant business disruption. Royal American Financial Advisors, LLC’s policy is to respond to a significant business disruption (SBD) in an effort to safeguard employees’ lives and firm property, make a financial and operational assessment, quickly recover and resume operations, protect the firm’s books and records, and allow our customers to transact business.

The plan addresses business disruptions that may be caused by a local incident or by a regional or market related disaster that applies to many companies. The Plan covers our critical business processes and related employees essential for Royal American Financial Advisors, LLC to continue to conduct business for an interim or temporary period during a business interruption. Every important aspect of Royal American Financial Advisors, LLC’s securities business, including data back up and recovery; all mission critical systems; financial and operational assessments; alternative communications with customers, employees, and regulators; alternate physical location of employees; critical supplier, contractor, bank and counter-party impact; regulatory reporting; and assuring our customers prompt access to their funds and securities if we are unable to continue our business is addressed in this plan.

Royal American Financial Advisors, LLC’s goal is to recover its Critical Business Processes with minimal interruption, depending on the nature of the disruption. In a disruption to only our firm or a building housing our firm, we will transfer our operations to a local site when needed and expect to recover and resume business within several hours as we have access to needed equipment to run operations at alternate sites. In a disruption affecting our business district, city, or region, we will transfer our operations to a site outside of the affected area, and presume to recover and resume business within 24 hours. If the significant business disruption is so severe that it prevents us from remaining in business, we will assure our customer’s prompt access to their funds and securities through this institutions that hold their funds and securities.

If after a significant business disruption you cannot contact us as you usually do at (951) 679-2065, please use our emergency contact number (951) 318-6392, or go to our website at [www.myinvestmentcoach.com](http://www.myinvestmentcoach.com) for contact instructions. If you cannot access us through either of those means, and you have a brokerage account carried by our clearing firm, you should contact TD Ameritrade via its website [www.advisorclient.com](http://www.advisorclient.com), or [www.tdamertrade.com](http://www.tdamertrade.com), or by telephone at (800) 431-3500 for instructions on how it may provide prompt access to your funds and securities including accepting buy and sell orders and issuing checks and wires from your account. If your account is held at a mutual fund, or insurance company (or other custodian), you should contact the company directly for access to your securities.

Please be advised that our business continuity plan is subject to change and modification. Our firm will update this plan whenever we have a material change to our operations, structure, business, or location or to those of our clearing firm. In addition, our firm will review our plan annually to modify it for any changes. If the plan is modified, we will promptly post the revised summary on our Website [www.myinvestmentcoach.com](http://www.myinvestmentcoach.com). If you have questions about our business continuity planning or would like a written copy of the summary of our BCP, you can contact us at (951) 679-2065, or e-mail John Borger at [john@royalam.com](mailto:john@royalam.com).